

Financial Relief Measures on Your Group Benefits Plan from PROLINK

To our valued clients:

As we try to reconcile the new reality imposed by COVID-19, you can be assured that your PROLINK team remains committed to addressing your insurance needs, providing strong, reliable service, and implementing relief measures where possible. Supporting you is our top priority.

With most dental offices closed, PROLINK Group Services plan members are unable to use their dental benefits. In light of the COVID-19 pandemic, PROLINK has worked with our partner, Desjardins Insurance, to develop a premium reduction for dental coverage.

What Does This Mean for You?

- All PROLINK Group Services plan members will receive a **70% dental premium credit per month for April and May.**
- The credits will be **AUTOMATICALLY APPLIED** to your June (reflected on mid-May premium collection) and July premiums (reflected on mid-June premium collection), respectively.
- **No action is required on your part.**

PROLINK will continue to monitor the situation as it evolves and update you as information becomes available.

What is The Best Way to Contact PROLINK Life and Benefits?

Please send an email to life@prolink.insure. While current volume is high, we are working very hard to get to everyone as quickly as possible. Thank you for your understanding.

Contact PROLINK's Life and Benefits Team

Take care and stay safe.

The PROLINK Life & Benefits Team.